

GOT IBM CASE MANAGER? THEN YOU NEED...

Pyramid eXpeditor™ for Case

Developed to improve employee productivity, Pyramid eXpeditor for Case (PX for Case) is a collection of pre-defined IBM Case Manager extension components that help your employees find, select and manage cases with less effort.

Delivered as plug-and-play components, PX for Case works seamlessly with any IBM Case Manager solution, making it easy to integrate with any application.

Discover what's possible with PX for Case:



- Bookmarking Viewer:** Ten seconds doesn't seem like a long time to wait for a document...except when you have to browse dozens of documents all day long. Your employees could be wasting hundreds of hours a year waiting on documents. Our high-performance viewer loads small and extremely large documents (i.e. hundreds of pages) and images at blazing fast speeds. Did we mention it also supports security settings on all annotations?
 - In-Baskets:** Give your teams a quick-access destination that provides understanding regarding cases they need to concentrate on and that are high-priority. Our in-baskets are flexible to accommodate changing business needs and workloads. By simplifying the way employees find and complete their work, you will see an increase in productivity and company morale and a decrease in employee frustration.
 - Case Information Control:** Think of this as your case command center. It's where users access all information related to a case such as actionable tasks, documents, and related cases.
- Employees can also view work related attached documents, add comments, or dispatch work without even leaving the page.
- Case Details:** Users can easily see and understand content pertaining to each case with the interactive tabular case details display. They can group and sort case details to highlight any document of interest.
 - Comments Feed:** Ever want to know what people said about a case? Our comments feed does just that. Users can add commentary for every task, document or even on the case itself. Take it a step further and merge all comments together to create a timeline of user correspondence.
 - Status Bar:** Enhance productivity by clearly displaying the state of a case through informative icons. Never again will your employees ask, *what's the status of this case?*
 - Hold Operation:** It happens all the time — your employees need additional information from a client, but have no way to put the task or case on hold — until now. PX for Case allows you to put any case on hold while waiting for the proper document to arrive or task to be completed.
 - Content Explorer:** Stop wasting time performing multiple searches in different repositories. Through a single interface, employees can now perform searches based on a document's context - its title, folder name, tags, etc. It searches through multiple repositories at once, so you only have to search one time for what you're looking for.
 - Bookmarks:** Add document bookmarks that describe key information so underwriters, auditors or managers can click on the bookmark, read associated comments, and jump directly to the information they seek. This eliminates tedious searching for key information, decreasing your overall processing time and increasing productivity.
 - Visual Tags:** Instantly understand the nature of a document – its status, location and purpose within a process. Each tag has a predefined description and icon created by you!
 - Document Split/Merge:** Split, reassemble or merge documents together. Help your employees increase productivity by giving them the freedom to create or correct documents, fix scanning and classification errors, or assemble document packages.